



Australian Government



centrelink



jobactive

Job Plan

I understand that my primary goal is to gain and maintain employment. I am aware that I have mutual obligation requirements that I must undertake in return for receiving income support payments. These include undertaking job search and/or other activities as specified in this plan that will assist me in finding and keeping a job, as well as attending appointments and accepting all offers of a suitable job. I am aware that if I can't attend my appointments, or activities, I must contact my provider (or the Department of Human Services, if I don't have a provider) before the appointment or activity is scheduled to occur.

I understand that if I don't comply with my mutual obligation requirements as set out in the items, marked as compulsory below, my income support payments may be stopped or reduced.

Name: [REDACTED]

JSID: [REDACTED]

CRN: [REDACTED]

Mutual Obligation Requirements

I agree to attend appointments with my provider to discuss my job seeking progress, as required. My provider will notify me when those appointments will occur.

Compulsory

I agree to attend fortnightly appointments, and will call my consultant 49184000 or free call number 1800 695 625 prior to my appointment if I am unable to attend with a valid reason.

I agree to search for work by contacting 20 employers per month, including any to which my provider refers me. I agree to report and provide evidence of these job search contacts to my provider as directed by the 11th of each month. I am aware that I need to look for any suitable work, not just work that I would like to do.

Compulsory

scope for massive injustices by over-zealous "providers"

I agree to attend job interviews and do other preparatory activities as directed by my provider. I am aware that this may be in relation to any suitable work, not just work that I would like to do.

Compulsory

Provider Assistance

Work Related Clothing and Presentation Assistance - Joblink Plus can assist the client with interview / work clothing, presentation assistance eg. haircuts as required for specific interviews or employment. Subject to managers approval.

Provider Services Assistance - Joblink Plus will provide access to photocopier, printer, internet, phone and fax between business hours Monday to Friday 9am till 5pm.

Service Guarantee for jobactive

This Service Guarantee for jobactive reflects the Australian Government's expectations of jobactive providers. It sets out the minimum level of service each job seeker can expect to receive, as well the requirements they need to meet while looking for employment.

The Australian Government provides a range of services to help people looking for work. The Government delivers jobactive through a national network of providers, and people who need assistance to find work can access a range of help that's based on their individual needs. The main objective of jobactive is to promote stronger workforce participation and help more job seekers move from welfare to work.

then why is it done so badly for most uni level people?

What you can expect from your jobactive provider

Your jobactive provider will:

- work with you to develop your Job Plan. This sets out the services you will receive and the minimum requirements you need to meet while you are on activity tested income support
- identify your strengths and any challenges you face to increase your job readiness
- refer you to suitable jobs
- match you to a suitable Work for the Dole placement (where appropriate)
- reassess your needs if your circumstances change
- help you with wage subsidies or relocation assistance (where appropriate)
- keep in contact with you and your employer once you have started a job
- provide the services that are set out in their Service Delivery Plan
- treat you fairly and with respect in a culturally sensitive way.

substantial "dictate" is what happens no input accepted!

- make every effort to get and keep a job
- do the required number of job searches in your Job Plan
- meet your annual activity requirements—such as taking part in Work for the Dole—as outlined in your Job Plan
- contact your jobactive provider as soon as possible if you are unable to attend an appointment or do an activity
- notify your jobactive provider of any changes in your circumstances.

If you fail to do any of the above it could affect your income support payments.

Your personal information is confidential

Your personal information is protected by law, including the Privacy Act 1988. Your jobactive provider will only tell employers things about you that relate to job opportunities or, with your permission, your employment with them.

Your jobactive provider may also share information with other government agencies if they need to, to make sure you are getting the right level of support. These agencies may contact your employer to check that the information they have is correct.

You can ask to get access to any information your jobactive provider holds about you, and have it corrected if needed.

What is expected of you

There are some things you need to do, including:

- do everything you have agreed to do in your Job Plan
- accept any suitable job